

WHAT WE ARE DOING TO PROTECT OUR PATIENTS & STAFF

OUR STAFF

- Will not attend work if sick or has a fever
- Will wear a mask in the presence of a patient
- Will wash hands/sanitize hands at the beginning and end of each patient transaction
- Will regularly sanitize work area throughout the day and after every patient transaction
- Will sanitize each room where patient interaction occurred including door handles, equipment, pens, clipboard, chair.
- Will sanitize any eyewear a patient has tried on in dispensing area as well as the desk and chair where patient was seated.
- Will sanitize any patient eyewear that is needing serviced prior to working on eyewear as well as any tools used in the process.
- Will limit the safe number of patients/staff as CDC recommendation
- Will arrange for appropriate amount of time per exam as to have adequate time to disinfect and avoid overlapping appointments
- Will maintain a 6 foot distance as much as job will allow.
- Will offer Telemedicine when appropriate

PATIENTS

- Prior to appointment we will Discuss COVID 19 symptoms and must reschedule appointments if they develop fever or symptoms and evaluate each patients travel history as recommended by the CDC
- Communicate expectations prior to appointment:
- As much as possible, complete paperwork in advance online or outside upon arrival
- If possible, utilize our online "Try On" to shop for frames prior to appointment.
- Wear their own mask or face coverings upon arrival
- Companions should remain outside of the facility except for one care giver if needed to assist the patient
- Screen for fever or cough or other illness
- At arrival, call office and we will escort you to the exam room when the office is prepared for exam
- Ask patients to wash or sanitize hands before entering exam room
- Ask that you call upon arrival if you are picking up eyewear, or need a repair or adjustment
- If patients choose to shop in dispensary we ask the patients let staff handle frames after try on that they can be sanitized
- We may use an alcohol wipe on any credit/debit card before handling and returning to patient